



## Student Portal Help Ticket

- **NEW STUDENT ACCOUNTS** use the following format to log in to Infinite Campus:

**Username:** student ID #

**Password:** first initial+last initial+birthday(mmddyy)  
example: jm032107

- **Did we reset your password? If so, use the following format to log in:**

**Username:** student ID #

**Password:** first initial capitalized+last initial+birthday(mmddyyyy)  
example: Jm03212007

- **After logging in, you may need to complete these fields:**

**Set Email**

You are required to set an account security email.  
Please enter the email address that can be used for security purposes. An email will be sent to verify the change.

New Account Security Email  
 enter student Pinecrest email  
This field is required.

Confirm New Account Security Email  
 enter student Pinecrest email again

Enter Campus Password  
 enter your Infinite Campus password again

Log Off Save

- **Have you logged in to Infinite Campus before and now you can't get back in?**

Click the link to submit a help ticket: <https://forms.gle/SvUfyoXcKf3A5tKXA>

- **The NEW Infinite Campus App:**



Download the new **Student Campus** app from your app store:



**District Name:** Pinecrest Academy of Nevada



**Tip:** The first time you log in to Infinite Campus, you will need to use a web browser. (Chrome, Firefox, etc...)